

WELCOME TO

CITY CARS



***WE ARE PROUD TO BE AN EQUAL
OPPORTUNITY COMPANY***

Welcome to City Cars, we began in 1996 with just 6 cars and the belief that taxis could be done better, by combining the latest technologies with customer service. Our aim was and still is to transport our customers in a happy, safe and comfortable environment. We also believe that our drivers are the key to our success, here are some of the things we do to assist you and make a success of our business.

Our zones are only for guide you will on occasions be given job out-with the zone you are in, this could be for a number of reasons i.e. customer in rush, customer waiting to long, etc, etc.

Our staff are here 24 hours a day to assist you in picking up your passengers and will do what they can to assist you, you will be treated with respect and good manners so please treat the office staff in the same way.

We have a team constantly working at bringing in new customers both cash and credit, we spend a lot of time and effort attracting new customers but it only takes one bad experience to lose their custom so please be professional at all times.

We have our own garage down stairs - Clyde Auto Repairs, that will help you keep your vehicle in tip top condition and at very little cost, you will be given help and advice from the garage staff, as well as £5 puncture repairs, new and used tyres at competitive prices. We also supply and fit bulbs at cost price, we have free car wash facilities and offer discount price labour on all repairs that we undertake.

During school term drivers must start work before 8am or they will not be allowed to start until after 10am. Driver wishing to do school work must have a PVG certificate. For more information on this please ask a member of staff. A PVG certificate will increase your earnings so please apply for one. If some reason you have an appointment one morning please contact office and they will make an exception and allow you to sign on.

Your fees should be paid on a Tuesday between 9am and 12 noon, If you fail to do this the computer system will close you down automatic and you will need to contact the office to be switched on again. There are a number of ways to pay for your system, this can be done Preferably by Debit card but we do accept cash at front office, at any bank, or electrically via online banking or an app. When paying from an outside source please use your call sign as a reference (City 123) For more information on how to speak with a member of staff.

Please remember once you have paid for a week please work it as fee can not be carried forward to another time.

We have licensed private hire cars available hire, all our cars are fully maintained by our own service department so you can be sure of a reliable safe vehicle. For more detail speak with Donna.

SUMMARY



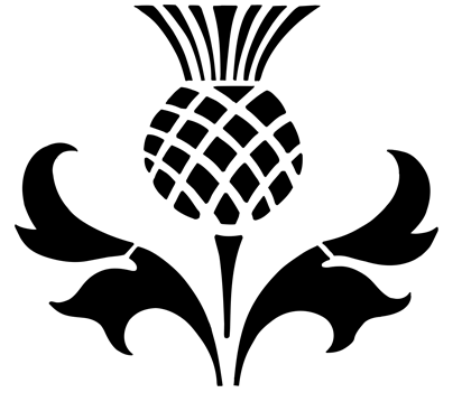
Joining City Cars I agree with the following.

1. Rentals must be paid each Tuesday before 12 noon.
2. Preferred method of payment is Debit Card, Bank Transfer.
We also accept cash at front office
3. A £35 deposit is payable on installation, this will be repaid to you when leaving the company (no refund in first 8 weeks)
4. Vehicle hire, An insurance excess of £400 is payable this can be paid by instalments and will be refunded at end of hire. (Subject to vehicle inspection)
5. Drivers can not sign on between 8am and 10am on school days.
6. Zones are for guide only, you can be sent to cover work in other zone so please assist when possible.
7. Glasgow Airport pick ups, Customers will always be directed to car park 2, they will be told fare plus car park charges do apply.
8. Driver must comply with warning given by data head, If you are told your documents are about to run out you must contact office every day until this warning stops.
9. Driver must keep themselves and vehicle clean and odour free, we have a number of complaints regarding bad odour from cabs.
10. I will do credit work that is dispatched to me.

City Cars have fixed fares for airport jobs i.e. (Westend £12, Bearsden £14,)

For more information please ask at front desk.

CITY CARS



157 Curle Street
Glasgow
G14 0TT
Telephone 0141 959 1212

Date.....

Driver Name.....

Driver Signature.....

Signed on behalf of City Car.....

Received £35.00 Deposit for equipment:

- Data-head
- Bracket
- Radio
- Microphone
- Cables x 2
- Window Sticker

- Deposit only refundable after 8 weeks
- Deposit will be deducted from final radio fee
- One weeks notice must be given before handing in equipment

DEPOSIT ONLY REFUNDABLE WITH THIS RECEIPT SO PLEASE KEEP IT SAFE